KAISER PERMANENTE TO NAME MED SCHOOL AFTER LATE CHAIRMAN AND CEO BERNARD TYSON

BY STEVEN PORTER, HEALTHLEADERS

- The new school, which was announced in 2016, is slated to open in 2020.
- Tuition will be waived for the first five cohorts of students.

Oakland, California–based Kaiser Permanente will name its new medical school after late Chairman and CEO Bernard J. Tyson, who died unexpectedly in his sleep earlier this month.

The decision was announced during a memorial service in San Francisco. The school, which is slated to welcome its first cohort of medical students next summer, will be in Pasadena.

“Bernard spent his entire career focused on ensuring greater access to affordable, high-quality health care for all, and I know the school that now bears his name will help carry this legacy into the future,” said interim Chairman and CEO Gregory A. Adams in a statement.

Holly J. Humphrey, MD, board chair for the Kaiser Permanente Bernard J. Tyson School of Medicine and president of the Josiah Macy Jr. Foundation, said the board decided to honor Tyson’s backing for the school, his courageous leadership, and his commitment to equity and diversity.

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“These same values are at the core of the mission and vision of this school and will serve to inspire current and future generations,” Humphrey said.

Plans for the med school were announced in 2016, with the stated goal of reorienting physician education around five pillars: patient-centered care, population health, quality improvement, team-based care, and health equity. The school began accepting applications earlier this year and announced that it will waive all tuition for the full four years of schooling for its first five classes.

Tyson worked for Kaiser Permanente more than three decades. He was named CEO in 2013 and chairman in 2014. During his tenure, he earned a reputation as a proponent of health systems investing in social determinants of health, through housing, transportation, and food initiatives, said Ed Pei, chair of the board executive committee of Kaiser Foundation Health Plans and Hospitals.

“Bernard drove us as an organization to take a stake in housing and food security, clean air, safe recreational space, and reducing gun violence, among other concerns,” Pei said. “These and other topics will be woven into medical education at the new school, and that consciousness among generations of newly minted physicians will be a lasting part of Bernard’s legacy as a national health care leader.”

Read more HealthLeaders stories here.

TWO TAKEAWAYS FROM THE NURSE LEADER EXCHANGE

BY JENNIFER THEW, RN, HEALTHLEADERS

Close to 30 nurse executives gathered in Ojai, California as part of the HealthLeaders 2019 CNO Exchange, to share how they are addressing pressing issues facing the nursing profession.

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“This forum will again be the opportunity to share ideas, frustrations, and some lessons learned with a network of peers,” said HealthLeaders, leadership programs director and editor, Jim Molpus in a welcome to the group.

True to nurses’ collaborative nature, the event attendees quickly dove into sharing ideas and best practices during a series of roundtable discussions.

Topics include how to address workplace violence, retaining the wisdom of seasoned nurses, and fostering positive work environments.

Here are two highlights from the discussions:

1. FILLING THE GAPS AS EXPERIENCED NURSES RETIRE.

Losing decades of skill, knowledge, and wisdom as seasoned nurses begin to retire is of great concern for many nurse leaders. Erin LaCross, DNP, NEA-BC, CENP, CNO at Parkview Health in Fort Wayne, Indiana, shared a presentation on her organization’s Emeritus Nurse program which is aimed at mitigating the effects of the retirement of the baby boomer generation.

The program not only provides an alternative to retirement by offering different options scheduling options, it also serves to create a mentoring environment to transfer knowledge to new nurses. By offering flexible work hours and roles designed to enhance mentorship, Parkview has rehired 21 nurses who retired between 2013 and 2016.

Additionally, as discussed in one roundtable session, organizations must proactively assess and prepare for future openings rather than being reactive to vacant positions.

“We want to look at how we can strategically hire and ‘save a seat’ for...
CNO EXCHANGE CONTINUED FROM PAGE 3

[future nurses],” says Jean Putnam, DNP, RN, MS, CPHQ, executive vice president and network CNO at Community Health Network in Indianapolis, Indiana. “Our nursing schools have done a great job ramping up the number of graduates in response to the potential nursing shortage.”

2. ADDRESSING WORKPLACE VIOLENCE

"Violence is what happens when we don’t know what else to do with our suffering,”— Parker J. Palmer, author, speaker, and activist.

Debra McQuillen, RN, BSN, MAS, vice president and chief operations executive at Scripps Mercy Hospital in San Diego, California, shared this powerful quote during a presentation on how her organization reduced assault with injury cases by 50% from FY 18 to FY 19.

During a roundtable discussion, Gloria Carter, MSN, RN, CNO at St. Mary Medical Center in Long Beach, California, pointed out that workplace violence often occurs, "Because patients don’t have access to places that can make them whole."

Recognizing patients with the potential to become violent and instituting safeguards is something many of the nurse leaders say they are working toward. They agree that leadership must support employees by crafting policies and procedures to keep them safe. In the case of an attack or injury, leadership should connect directly with the employee and offer to listen and help them find resources if necessary.

The HealthLeaders CNO Exchange annually gathers leading hospital and health system CNOs for a custom dialogue on only the critical issues facing the future of nursing. For more information, please email exchange@healthleadersmedia.com.

Read more HealthLeaders stories here.
Assistant Director, Managed Care Programs, VHP

Position Summary:
The County of Santa Clara is seeking a dynamic leader for Valley Health Plan who is decisive, well organized, and possesses considerable management experience to fill this critical position. This is an exciting and challenging career opportunity for a highly qualified individual capable of providing effective leadership to a diverse staff and who has strong team building abilities.

The Assistant Director, Managed Care Programs - Provider Network Operations directs the design, development, and implementation of managed care systems and processes; maintains internal relations with medical staff and administration, managers and other clinicians, and furthers relations with potential health care providers, work groups, customer departments, and agencies.

Challenges and opportunities:

- Lead strategic development and regional expansion of VHP’s provider network.
- Cultivate excellent relationships with VHP’s physician groups, hospitals, and other key provider network partners.
- Implement leading edge business process automation and analytics tools to support contract management, rate negotiations, provider relationship management, provider data integrity, and credentialing.

Position Requirements:

- Possession of a Bachelor's or higher degree in Business Administration, Health Care Administration or a related field and substantial experience with health care delivery programs.

- This position requires substantial managed care program or related experience where a high level of responsibility and accountability was held, preferably in programs dealing with Medicaid, a large geographic area, and a variety of providers, a teaching hospital, and a public/political environment.

To view the complete job description, apply for the position, or learn more about the County and VHP, visit: www.sccjobs.org/ExecRecruitment

Salary range is dependent upon qualifications and is coupled with a generous benefits package.

Final Filling Date: Continuous Until Filled

To learn more about this recruitment, please contact Alan Reed, Executive Services at (408) 299-5893 and/or email Recruitment@vhp.sccgov.org.
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County of Santa Clara

VHP is a Knox-Keene licensed, AAAHC accredited, not-for-profit HMO, and is the only locally based commercial health plan in Santa Clara County, providing quality service and health care to our members for more than 30 years.

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- Business Configuration Analyst
- Credential Specialist
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- Director, Claims
- Director, Compliance
- Director, Medi-Cal
- Director, Provider Contracts
- Health Care Program Analyst Associate
- IT Business Analyst
- IT Manager, Project Management
- Manager, Appeals & Grievances
- Manager, Business Configuration
- Manager, Compliance
- Manager, Provider Credentialing
- Manager, Provider Data Management
- Manager, Provider Relations
- Member Services Representative
- Quality Improvement Manager
- Pharmacy Data Specialist
- Principal IT Manager
- Senior Business Intelligence Analyst
- Senior Compliance Analyst
- Senior Information Architect
- Strategic Initiative Manager
- Supervisor, Utilization Management
- Utilization Management Intake
- Utilization Management Nurse
- Claims Examiner

For any questions or to send your resume, email: Recruitment@vhp.sccgov.org
(Please list the position title in the subject line)

*Some recruitments may become active during posting period
The County of Santa Clara, Behavioral Health Services Department is looking for a Deputy Director who is an experienced leader in Managed Care functions. In accordance with new state regulations, this role shall be focusing on quality management, utilization management, managed care provider relations, data analysis and reporting, managed care business operations and compliance. In addition, the incumbent will also be responsible for administration and coordination of departmental services, administrative and performance improvement functions, including budget, business systems, state audits and reviews, and administrative policies and procedures. Under general direction of the Director of Behavioral Health Services, the Deputy Director shall supervise other senior staff and shall act for the Director in his/her absence. This is one of two Deputy Director positions; the second Deputy Director is responsible for the service delivery system.

The County of Santa Clara, Behavioral Health Services Department is recognized as an innovative leader in the field, leading the nation's first Pay for Success Project in Mental Health, implementing allcove, a prevention/early intervention program for children and youth, based on Australia's headspace model, and providing a robust mental health and substance use continuum of care across the lifespan. The Department employs 830 FTEs, contracts with a large, community-based provider network and manages an annual budget of $5.4 million.

Aside from the generous executive leadership benefit package that comes with this role, the individual that will be selected shall enjoy a rewarding career and take pride in belonging to a leading public behavioral health system in the service of community members affected by mental illness and serious emotional disturbance to help them achieve their hopes, dreams and quality of life goals.

A qualified candidate would typically possess education and experience equivalent to a Master's Degree from an accredited college or university in Psychology, Social Work, Behavioral Health, Nursing, Public Administration or a related field, and a minimum of five (5) years of broad and extensive management experience involving the planning, organization, management and coordination of behavioral health, mental health and/or substance use programs. Experience in managed care functions is highly desirable.

For a complete job description and to apply, please go to: www.sccjobs.org/ExecRecruitment
Salary range is dependent upon qualifications. Final Filing Date: Saturday, November 30, 2019

If you have any questions regarding this position, contact Adrian Cudal, Executive Services at (408) 299-5852. EOE
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Requisition# BILIN03003

**Bilingual Community Health Worker-COACH**
Requisition# BILIN02853

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